

10:02 (2 minutes)	Patient Story Ingrid
10:05 - 11:05	Speaker Richard Bryan

Hello, my name is Ingrid Vimont. I am grateful for the opportunity to share the story of my hospital-caused injury with you.

November 2018, I was admitted to the hospital with a hairline fracture of my left hip. As a nurse's aide prepared to move me to a hospital bed, it was obvious that her plan was not safe for me—she didn't have enough people to help her so they could avoid injuring me further. While I told her ***"no, you can't move me that way!" and at the same time, I put my hand on the bed to prevent the crazy move!*** She responded by grabbing the arm and twisting it up and across my chest and yanked me across the bed anyway.

In the chaos, the nurse's aide on the left side of the gurney used my left hip to shove me towards the bed. This action caused the fracture to be fully displaced and my pain to rise to a level of 10/10. I yelled out in pain and asked immediately for a new x-ray and doctor consultation.

The excruciating pain, swelling and bleeding into my pelvic cavity started immediately and continued for 22 hours when I finally underwent a Total Hip Replacement. *None of the 16 doses of opioids lowered my pain—surgery did almost immediately.*

After 10 hours of denied requests for follow-up x-rays and a doctor consultation, I notified the nurse that I would dial 911 to be moved to a different hospital for proper care. She quickly found a doctor's order for a new x-ray but WAITED another 3 hours to schedule it.

After 15 hours, I received a post-injury x-ray. My ongoing requests to see the results of the new x-ray took another 7.5 hours. What started as a minor fracture from a bike accident turned in to a very serious trauma case caused by the hospital staff.

The hospital spent 22 hours in cover-up-mode, retaliation and denial of my requests. Instead of helping me, the hospital staff made me the problem and not the hospital-caused injury.

To quote the orthopedic surgeon who performed my Total Hip Replacement "...your injury was completely avoidable."

What if... the aides, nurses and doctors had listened to me and allowed me to be a part of my healthcare process?

What if... the doctor had come to evaluate my hospital-caused injury before 22 hours instead of pumping me full of opioids?

What if... the hospital staff from aides to the CEO had helped me with my injury instead of causing more harm?